

## CMS Surplus Programs Empower Southern Illinois Town Faced with Major Storm

While many rejoice in early spring as warmer temperatures give way to melting snow, it is that same melting snow, coupled with ground saturation that can lead to serious flood problems.

The small, southern Illinois town of Brookport sits entirely within the floodplain of the Ohio River and is prone to spring flooding as temperatures heat up and snow melts.

When series of winter snow storms dropped more than 26 inches of snow on Brookport in two short weeks, blocked flood flaps prevented melting snow from flowing freely into the Ohio River. Without open storm drains, many of the village's streets, homes and businesses could have been flooded because each foot of compacted snow contains gallons of water. It only takes a few inches of water to cost tens of thousands of dollars in damages.

With the help of the Illinois Department of Central Management Services and planning by village leaders, Brookport initiated a preventative and cost-effective solution to minimize flood damage that could have paralyzed the town.

Using more than \$750,000 in used equipment acquired through CMS Surplus Property Programs for only pennies on the dollar, Brookport quickly got to work. Backhoes, dump trucks, and dozers, now owned by the village, hauled more than 300 loads of snow away from homes and businesses to beyond the village floodwall.

Brookport Mayor John Klafter said the snow was dumped into the Ohio River before it ever had the chance to melt and cause havoc on the small town of less than 1,000 residents.

"For the first time in more than 30 years, Brookport had total control over a snowstorm that would have brought



*With the help of CMS, the Illinois Village of Brookport purchased equipment that helped prevent flood damage at a fraction of the cost.*

the entire city to a standstill," Klafter said. "There is no way we could have afforded the equipment required to handle this major storm on the open market. The federal, state and Law Enforcement Support Office programs administered through the CMS have made all the difference in the world in helping our city survive."

"The Village of Brookport is a tremendous example for how CMS surplus programs prove to be critical to cities and towns with limited resources," said CMS Acting Director Tom Tyrrell. "Often times, the only way local

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governments like Brookport are able to afford these expensive machines is through critical surplus programs administered by CMS.”

The CMS Property Control Division provides underutilized state and federal assets to local governments, schools, and non-for-profit organizations at significant savings, typically 10 to 15 percent of the original cost, on a first-come-first served basis. This property is generated by recycled property from the U.S. General Services Administration and Department of Defense, in addition to state agencies, boards, commissions, universities, and constitutional offices.

Thanks to the dump truck and bulldozer helping load and push snow into the river, Brookport was empowered to keep their streets clear, avoid costly damage, and save lives, all for a fraction of the cost.

To find out more about continued efforts to leverage surplus property in ways that saves taxpayer dollars and helps to make a more sustainable government please visit the CMS Surplus Property website by visiting [www2.illinois.gov/cms/business/surplus/Pages/default.aspx](http://www2.illinois.gov/cms/business/surplus/Pages/default.aspx).

## **CMS “Make a Connection” Event Advances Illinois Business Opportunities**

The Illinois Department of Central Management Services’ Business Enterprise Program (BEP) recently teamed up with local legislators to host an educational workshop and business networking event on the Malcolm X College Campus in Chicago on Friday, March 20, 2015. This event was held to educate small diverse businesses about the state’s procurement process and to encourage them to participate in the Business Enterprise Program.

The “Make a Connection” event provided business owners and entrepreneurs with valuable information about resources offered by the Illinois Business Enterprise Program. The Chief Procurement Office outlined the process for contracting with the State of Illinois, and representatives from the Procurement Technical Assistance Center were on hand for one-on-one guidance. Attendees also learned about various support programs provided by numerous state and local agencies.

BEP offers similar events across the state to promote economic development through its outreach program for businesses owned by minorities, females, and persons with disabilities, as well as Service Disabled and Veteran owned firms.

CMS is working to foster an inclusive and competitive business environment that will help more businesses increase their capacity, grow revenue, and gain experience. To learn about upcoming events, please visit the Business Enterprise Program website at [www2.illinois.gov/cms/business/sell2/bep/Pages/default.aspx](http://www2.illinois.gov/cms/business/sell2/bep/Pages/default.aspx).



*Business owners network and learn about opportunities to compete for state contracts at a CMS Business Enterprise Program event in Chicago on Friday, March 20, 2015.*



# Meet the CMS Leadership Team

The Illinois Department of Central Management Services plays a key role in supporting state Agencies, Boards and Commissions so each can focus their resources on delivering services to the general public as efficiently as possible. The talented CMS leadership team guides the agency in the planning, development, and execution of initiatives and resources to better serve the people of Illinois. The information below will help you get to know the leaders of our agency.



## **Tom L. Tyrrell**

*Director*

Tom L. Tyrrell is the Director for the Illinois Department of Central Management Services. Tyrrell has nearly 40 years of combined experience in the military, public and private sectors.

Prior to joining CMS Tyrrell served as the Chief Operating Officer of Chicago Public Schools where he oversaw the daily operations of the nation's third largest school district, which educates 400,000 students; employs 42,000 teachers and support staff; and operates with a budget of more than \$5 billion.

He was previously the Chief Executive Officer (CEO) of Steele Partners, which is a strategic advisory and management firm that connects business innovation with projects related to National well-being. Tyrrell was also Senior Managing Director of Business Services for Cantor Fitzgerald, LLP/BGC, where he oversaw the development of strategic projects designed to improve business services performance in Europe and Asia. He also had global management responsibilities for human resources, facilities, marketing and business continuity. Tyrrell also spent three years as the Executive Director and CEO of the Intrepid Sea, Air & Space Museum where he oversaw the transformation of the well-respected, but underutilized museum, into a state-of-the-art educational facility.

Tyrrell is a veteran of the U.S. Marine Corps, having served our country for 26 years, retiring as a Colonel. Tyrrell served in Commanding Officers assignments for 16 of his 26 years. His staff assignments included strategic planning roles at organizations ranging from Battalion level through the Joint Chiefs of Staff. He also served as the Director of Strategic Planning & Coordination for the United Nations Interim Mission in Kosovo. Prior to that, he was the Special Assistant to the Chairman of the Joint Chiefs of Staff.

Tyrrell is a graduate of Texas A&M University-Kingsville, earning a bachelor's degree in business administration. He also earned post-graduate degrees from the National

Defense University – Industrial College of the Armed Forces and the Naval Postgraduate School.



## **Kimberly McCullough**

*Acting Assistant Director*

Kimberly McCullough brings nearly three decades of combined public and private sector experience to her role as the Acting Assistant Director of the Illinois Department of Central

Management Services, including spending more than 7 years as the Director of External Affairs at AT&T as well as serving more than 19 years working in state and local government.

As the Director of External Affairs for AT&T, McCullough served as an ambassador to the Chicago metropolitan community. She oversaw AT&T's community outreach and philanthropic partnerships in Chicago and implemented strategies to assist with the company's legislative agenda. McCullough helped build the groundwork for community programs designed to enhance communication with customers, civic and community leaders, organizations, and elected officials.

Prior to her role with AT&T, McCullough was the Director of Business & Workforce Diversity at the Metropolitan Pier and Exposition Authority (MPEA) where she managed and directed the affirmative action programs of an organization with over 800 employees and an annual operating budget of more than \$200 million and capital improvement budget of over \$1 billion. She also represented the MPEA as the Government & Community Relations liaison on various public policy initiatives with local, state, and federal government.

McCullough began her career in the Office of the Illinois Governor, where she served as the assistant office manager in Government Affairs before subsequently working for the Illinois Liquor Control Commission as the Licensing Administrator.

McCullough is a graduate of DePaul University, earning a bachelor's degree in Public Administration.

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# Meet the CMS Leadership Team



## Markus Veile

*Assistant Director*

Markus Veile is the Assistant Director of the Illinois Department of Central Management Services. He has extensive IT experience, as well as a strong financial and general management background from the non-profit, public, and private sectors.

Veile most recently served as Assistant Illinois Comptroller for Judy Baar Topinka where he oversaw the fiscal research, funds management, and information technology divisions. Prior to his work with the Office of the Illinois Comptroller, he was an independent IT professional specializing in data management, project management and network administration. He also worked as a network specialist for the Illinois State Treasurer's Office.

Veile attended Loyola Academy in Wilmette and is a graduate of the University of Illinois at Urbana-Champaign, earning a degree in Political Science. He also earned a master's degree in Management Information Systems at the University of Illinois at Springfield and is a certified Project Management Professional.



## Mike Basil

*General Counsel*

Mike Basil is the General Counsel for the Illinois Department of Central Management Services where he leads the agency's legal department. Basil joined CMS in 2015 after nearly two decades as a partner at Clausen Miller, P.C. where his practice concentrated in international commercial contracts negotiation and litigation involving technology, data security, energy and construction. He is a licensed attorney in Illinois and Missouri, and is also a solicitor qualified to practice in England and Wales.

Basil earned a B.A. from the University of Michigan, a J.D. from Saint Louis University School of Law, and an M.B.A. from Loyola University Chicago's Quinlan School of Business.



## Karen Pape

*Chief Financial Officer*

Karen Pape brings more than 14 years of experience working for the Illinois Department of Central Management Services budget office to her role as the Chief Financial Officer of the agency. Pape is responsible for overseeing and controlling all aspects of the CMS budget. She conducts and directs special financial analysis, coordinates and participates in analytical projects, and oversees the operations and supervision of the Office of Finance and Accounting Division.

She began working in the CMS Office of Finance & Management as an intern and has since worked in many roles within the department. As the personal services budget analyst, she analyzed salaries, budgeting, projections, personnel transactions, and agency headcount reporting. She later worked as the budget director where she worked directly with the bureaus, legislative staffs, Governor's Office of Management and Budget to design, implement, and manage the budget.

Pape is a graduate of the University of Illinois-Springfield where she earned both her M.B.A and Bachelor of Arts degrees. She also earned an Associate's Degree from Lincoln Land College in Springfield.



## Hardik Bhatt

*State of Illinois Chief Information Officer,  
Deputy Director of BCCS*

Hardik Bhatt is the Chief Information Officer (CIO) for the state of Illinois where he utilizes his extensive technology experience from both the public and private sectors. As State CIO, he works with all state agencies to align, utilize and streamline technology usage to fit their business priorities in order to transform the services provided to their constituencies. Bhatt also leads the CMS Bureau of Computer and Communication Services and is responsible for IT infrastructure, service delivery, and governance across the state.

Bhatt most recently worked at Cisco as Senior Director and lead the market development function for Internet of Everything for Global Public Sector. In these roles, Bhatt worked with elected officials and government units to

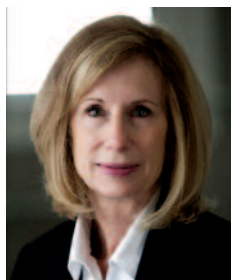
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help each extract value by connecting the unconnected public assets like parking spots, trashcans, streetlights, etc. Prior to that, Bhatt lead Cisco's Business Development for the Americas for Cisco's Smart and Connected Communities business.

Bhatt has also served in the public sector as Chief Information Officer for the City of Chicago and Commissioner for Chicago Department of Innovation and Technology. He built and led the Smart Chicago Program, which is considered a national model for improving access to affordable broadband in the community, while increasing technology awareness, talent and usage. Prior to working for the City of Chicago, he worked as a consultant with Oracle Corporation in the United States, and Tata Consultancy Services in India.

Bhatt earned an M.B.A. from Northwestern University's Kellogg Graduate School of Management, and a Bachelor's degree in Computer Science from M. S. University, Baroda, India. He lives in Chicago with his wife and two children.



## Barb Bonansinga

*Deputy Director of Agency Services*

Barb Bonansinga is the Acting Deputy Director of the Illinois Department of Central Management Services' Bureau of Agency Services. In this role she oversees the bureau responsible for the Division of

Vehicles, which provides cost efficient transportation services to state employees; federal, state, and Law Enforcement Support Office surplus property; the state mail and messenger system, I-Cycle, the state's recycling program, and statewide print operations.

Barb began her career in state government more than 30 years ago in the vehicle garage parts room before being promoted to shop supervisor, then statewide manager of the fleet division. She is the past President of the National Conference of State Fleet Administrators (2013 and 2014) and a member of the Board of Governors and Education Committee. Her writing and expertise have been published in Government Fleet Magazine on numerous occasions.

Barb is a graduate of Sangamon State University, earning her Bachelor of Arts in Communications. She has also completed more than 60 hours in Parkland

Junior College's Automotive Mechanics Associates Degree Program.



## Wendy Butler

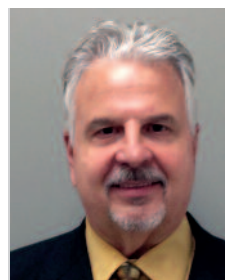
*Deputy Director of Governmental Affairs*

Wendy Butler is the Deputy Director of Governmental Affairs for the Illinois Department of Central Management Services where she assists the Director with developing the legislative

agenda for the agency, serves in a liaison capacity to the members of the Illinois General Assembly and the Governor's Office, and provides assistance to local government entities seeking services and information from CMS. She has strong knowledge and understanding of the executive and legislative branches of Illinois after serving more than two decades working in state government.

Prior to assuming her current role as Director of Governmental Affairs, Butler was the Division Manager for Statewide Services at CMS where she managed daily operations for the Veterans Outreach Program, Diversity Enrichment Program, Disabled Workers Program, and Examining Counseling Services. She has also previously worked as the Outreach Coordinator for the Illinois Environmental Council, and as the Assistant Director of Legislation for the Illinois Department of Natural Resources.

Butler is a graduate of the University of Illinois-Springfield, earning her Bachelor of Arts in Communications. She also attended Millikin University, and earned her Associate of Liberal Arts degree from Springfield College in Illinois.



## Paul Cerpa

*Deputy Director of the Business Enterprise Program*

Paul Cerpa continues to serve as the Deputy Director for Illinois Department of Central Management Service's Business Enterprise Program (BEP), a position he has held since 2011.

As the head of the CMS Business Enterprise Program, he administers and directs the State's agencies and universities in ensuring Illinois' contracting is inclusive of minority, female and persons with disabilities-owned businesses in all procurements to the maximum extent possible. Cerpa plays a valuable role in serving minority and women business communities and has more than 26 years of management experience in the areas of

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disadvantaged, minority, and women business enterprise programs, contract compliance, affirmative action, and small business development.

Prior to joining CMS, he served as the Executive Director of the Hispanic American Construction Industry and has served as the former Director of the Office of Business and Workforce Diversity for the Illinois Department of Transportation.

A host of agencies and organizations have recognized Cerpa for his contributions to business and diversity enrichment. Those organizations include but are not limited to the Federation of Women Contractors, the Women Business Development Center, the Hispanic American Construction Industry Association, the Illinois Black Chamber of Commerce, and the City of Saint Louis. Cerpa has also been honored as the United States Department of Commerce's Minority Business Advocate of the Year Award.



## Debbie Hensey

*Deputy Director of Personnel*

Debbie Hensey serves as the Deputy Director for the Bureau of Personnel, a position she also held from 2001-2003. She first joined state government in 1986 and has been involved in the personnel field for the majority of her more than 29 years of service in state government.

Hensey began her career working in the Office of the Governor and has since held personnel positions in various agencies including the Department of Children and Family Services, the Department of Commerce and Economic Opportunity, and the former Department of Energy and Natural Resources. Hensey also spent 3 years working for the Illinois General Assembly and Chief of Staff to the Illinois House Republican Leader. Hensey later has worked on numerous policy initiatives at the Department of Central Management Services and was instrumental in the development and implementation of processes related to the Rutan U.S. Supreme Court decision.

Hensey earned her bachelor's degree in Business Management from the University of Illinois-Springfield.



## Pamela Kogler

*Deputy Director of Benefits*

Pamela Kogler is the Deputy Director of the Illinois Department of Central Management Services, Bureau of Benefits. In this role she oversees the provision and administration of group health benefits for over 475,000 enrollees in four different insurance programs provided by the State.

Kogler has served the state of Illinois for 16 years in each level of the Bureau of Benefits, beginning as an insurance analyst, later as the Administrative Services Support Manager, and most recently as the Group Insurance Division Manager where she developed policies and oversaw the development, management and implementation of each program.

Kogler graduated Suma Cum Laude from Southern Illinois University at Carbondale in 1990, and was an esteemed American Women in Business scholarship recipient. Following graduation, the Springfield Illinois native gained valuable insight in the corporate world working for M&I Data Services, GTECH Corporation, and Snyder Healthcare Sales before coming to serve the citizens of Illinois at the Illinois Department of Central Management Services.



## Meredith Krantz

*Deputy Director of the Office of Communication and Information*

Meredith Krantz is the Public Information Officer for the Department of Central Management Services, in addition to serving as the Acting Deputy Director for the Illinois Office of Communication and Information. In her role, Krantz serves as the spokesperson for the agency, as well overseeing critical functions related to media communications both within and external to state government.

Krantz previously worked for the Illinois House of Representatives Republican Staff as a Senior Communications Analyst where she developed and implemented media and community engagement strategies for various members of the Illinois House of Representatives. Krantz also worked for the House Republican Research Staff as a substantive and appropriation staff member, facilitating various committees, and analyzing agency budgets.

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Prior to her role in state government, Krantz worked as a multi-media journalist and producer at Illinois State University's TV-10. She completed the University of Illinois-Springfield's Illinois Legislative Staff Internship Program, and earned a bachelor's degree in Broadcast Journalism from Illinois State University.



## Mitzi Loftus

*Deputy Director of Strategic Sourcing*

Mitzi Loftus is the Deputy Director of the Bureau of Strategic Sourcing, a position she has held since 2013. Loftus brings more than 26 years of state government experience concentrated in procurement, fiscal

and budgeting, and cost accounting to her position as Deputy Director. In this role she manages and oversees strategic sourcing initiatives and contractual processes for equipment, commodities, general services, Information Technology and Telecom. This bureau helps leverage sourcing to combine purchasing of products and services to better utilize state resources, increase cost savings, and enhance operational efficiencies.

Loftus previously worked as the Budget and Cost Allocation Manager at the Administrative & Regulatory Shared Service Center at the Illinois Department of Revenue, the Procurement Systems Administrator and Acting Fiscal Officer for the CMS Bureau of Strategic Sourcing and Procurement, the Statewide Information Technology Budget Analyst, and Procurement Liaison for the CMS Bureau of Communication and Computer Services.

Loftus is a Certified Public Procurement Officer and a graduate of Illinois State University, earning bachelor's degrees in Economics and Business Administration.



## John A. Terranova

*Deputy Director of the Office of Labor Relations*

John Terranova is the chief labor policy administrator and negotiator of more than 25 collective bargaining agreements for the State of Illinois, covering more than 40,000 State

employees, 50,000 childcare providers, and 20,000 personal assistants.

He brings more than 25 years of labor relations experience at CMS to this position. He was previously the statewide administrator for state collective bargaining agreements, conducted statewide supervisor training seminars, represented employers at mediation and arbitration hearings, and supervised labor and personnel for CMS at the E. J. "Zeke" Giorgi Center in Rockford.

Terranova founded and serves as the Director of The Helping Kids and Families Fund Charity, a non-profit charity organization in benefiting kids and families in the Rockford community.

Terranova is a graduate of Northern Illinois University where he earned his Masters of Public Affairs Administration. He also earned a bachelor's degree in Economics from Rockford University, and his associates of arts degree at Rock Valley College.



## Terry Schierholz

*Deputy Director of Property Management*

Terry Schierholz is the Deputy Director for the CMS Bureau of Property Management. In this role he oversees the bureau responsible for managing and maintaining many state owned buildings. The bureau secures space

by lease or purchase to meet agency needs, and coordinates the disposition of surplus real property.

Schierholz first joined the Department of Central Management Services Bureau of Property Management in 2001 and has served in state government for more than 30 years. He has held multiple positions within CMS including in the Transactions Division where he focused on managing and negotiating a large number of leased and owned property for the State of Illinois.

Schierholz has also previously worked at the Illinois Department of Transportation and the Department of Commerce and Community Affairs, now known as the Department of Economic Opportunity.

## Meet the CMS Leadership Team



### **Debbie Abbott**

*Chief Internal Auditor*

Debbie Abbott is the Chief Internal Auditor for CMS. Abbott began her career in government at the Department of Revenue in 1996 as an Internal Auditor Trainee. She worked at DCFS in 2003 when state agencies'

internal audit function was consolidated into the Illinois Office of Internal Audit at CMS.

During her time at the Illinois Office of Internal Audit, she became the Acting Chief Internal Auditor responsible for auditing over 26 state agencies. She was responsible for a smooth transition during the deconsolidation period when the internal audit function returned to the individ-

ual agencies on July 1, 2010. After the deconsolidation, she was the Chief Internal Auditor at the Department of Human Services before returning to CMS in 2013.

Abbott is a Certified Internal Auditor and has been a member of the Institute of Internal Auditors since 1996 and has served as Membership Chairperson and examination proctor. She is a member of the State Internal Audit Advisory Board and has served as Special Assistant to the Quality Assurance Coordinator of the Board.

## Save the Date! Curb Your Car Week is May 11th – May 16th



Want to reduce your commute time, perhaps get some exercise, save some money and help protect the environment? Then "Curb Your Car" and bike, walk, run, or take the bus to and from work!

From May 11th – May 16th, the Springfield-Sangamon County Regional Planning Commission, Springfield Bicycle Advisory Council and local organizations are

encouraging employers in Sangamon County to ask their employees to leave cars at home and try alternate modes of transportation for their work commute.

This will be the eighth year this event has been used to promote the positive impact on personal, financial, and environmental health of biking, walking, running, or taking the bus to work rather than driving a vehicle.

Agencies and employees who participate may be eligible for prizes and incentives including "Agency with the Most Participants," "Longest Commute" and more. Participating employees will be sent a link to enter their commute information, including the number of trips, mileage etc., and can print their own "passport." Employees who already use alternate transportation still qualify for the program.

Participants can join a group ride on Wednesday, May 13th at 7:30 am, starting at Washington Park and ending at Café Moxo in Downtown, Springfield.

*Office of the Director*

**Tom Tyrrell**

Director: (312) 814-2648

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